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Entertainment Industry Economics - Harold L. Vogel 2001-04-23

This book provides everything a financial analyst of entertainment needs to know of the sector.

M-Commerce - Norman Sadeh 2003-01-03

The first complete introduction to the technology and business issues surrounding m-commerce With the number of mobile phone users fast approaching the one billion mark, it is clear that mobile e-commerce (a.k.a. "m-commerce") is the next business frontier. Authored by a recognized international authority in the field, this book describes the brave new world of m-commerce for technical and business managers alike. Readers learn about the driving forces behind m-commerce, the impact of WAP, 3G, mobile payment, and emerging location-sensitive and context-aware technologies. A comprehensive look at emerging m-commerce services and business models, as well as the changing role of mobile network operators, content providers, and other key players. The author concludes with informed predictions about the future of m-commerce.

The Report: Dubai 2018 -

Dubai has continued to meet its targets in becoming the global capital of Islamic finance, nearly doubling the number of sukuk (Islamic bonds) listings on its exchanges since 2017. Furthermore, eased policy restrictions to encourage foreign investment and the 2019 budget's continued commitment to infrastructure development ahead of Expo 2020 are expected to continue driving economic activity. As one of the most diversified economies in the region, Dubai continues to present growth opportunities in various sectors including tourism, logistics, manufacturing and education. Although the emirate has benefitted from its proximity to oil and gas fields, Dubai is right at the forefront of the emerging cleaner energy world, and developing and promoting renewable technologies, including solar energy and electric vehicles.

The Washington Post Index - 2009

Strategic Management for Hospitality and Tourism - Fevzi Okumus 2019-11-12

Strategic Management for Hospitality and Tourism is a vital text for all those studying cutting edge theories and views on strategic management. Unlike others textbooks in this area, it goes further than merely contextualizing strategic management for hospitality and tourism, and avoids using a prescriptive, or descriptive approach. It looks instead, at the latest in strategic thinking and theories, and provides critical and analytical discussion as to how and if these models and theories can be applied to the industry, within specific contexts such as culture, profit and non-profit organizations"

Strategic Management (color) - 2020-08-18

Strategic Management (2020) is a 325-page open educational resource designed as an introduction to the key topics and themes of strategic management. The open textbook is intended for a senior capstone course in an undergraduate business program and suitable for a wide range of undergraduate business students including those majoring in marketing, management, business administration, accounting, finance, real estate, business information technology, and hospitality and tourism. The text presents examples of familiar companies and personalities to illustrate the different strategies used by today's firms and how they go about implementing those strategies. It includes case studies, end of section key takeaways, exercises, and links to external videos, and an end-of-book glossary. The text is ideal for courses which focus on how organizations operate at the strategic level to be successful. Students will learn how to conduct case

analyses, measure organizational performance, and conduct external and internal analyses.

Handbook Of Tourism Economics: Analysis, New Applications And Case Studies - Tisdell Clement A 2013-03-08

Handbook of Tourism Economics: Analysis, New Applications and Case Studies provides an up-to-date, concise and readable coverage of the most important topics in tourism economics. It pays attention to relevant traditional topics in tourism economics as well as exciting emerging topics in this field — topics which are expected to be of continuing importance. In doing this, it takes account of advances in economic thought, analysis and applied methods. Contributions provide applications of economic analysis to tourism policy and constructive assessment of contemporary thought about tourism economics. The handbook includes several in-depth case studies such as the contribution of tourism to economic development in selected countries including China, India, Japan and Australia, Portugal and Fiji. Coming from diverse countries (both industrialised and developing) and established in the field of tourism economics, travel and management, many of the contributors have been consultants to governments, private organisations, and international bodies, including the UN World Tourism Organisation, the OECD and UNEP. Experts contributing to this volume include the President of the International Association of Tourism Economics, as well as its Secretary-General, the Secretary-General of the Tourism Research Centre (Association of Tourism Research Institutes), the Founder-Fellow of the International Academy for the Study of Tourism and the former Director of the UK's Centre for Social and Economic Research on the Global Environment (CSERGE).

Counterterrorism Strategies - Yonah Alexander 2011

"In Counterterrorism Strategies, seven experts examine how the United States, France, Germany, Italy, Egypt, and Sri Lanka have combated terrorist groups from the 1970s to the present and draw lessons that are applicable to today's threats." "Counterterrorism Strategies shows that there are no simple or complete solutions to the dangers posed by determined and elusive terrorists, but several of the countries detailed here have had significant successes. The contributors' analyses of the effectiveness or ineffectiveness of strategies used by these six countries offer a counterterrorism road map for the twenty-first century. This book is essential reading for policymakers, for counterterrorism scholars and professionals, and for members of the general public who are concerned about the general direction of the international campaign against terrorism."--Jacket

The Future of the Public's Health in the 21st Century - Institute of Medicine 2003-02-01

The anthrax incidents following the 9/11 terrorist attacks put the spotlight on the nation's public health agencies, placing it under an unprecedented scrutiny that added new dimensions to the complex issues considered in this report. The Future of the Public's Health in the 21st Century reaffirms the vision of Healthy People 2010, and outlines a systems approach to assuring the nation's health in practice, research, and policy. This approach focuses on joining the unique resources and perspectives of diverse sectors and entities and challenges these groups to work in a concerted, strategic way to promote and protect the public's health. Focusing on diverse partnerships as the framework for public health, the book discusses: The need for a shift from an individual to a population-based approach in practice, research, policy, and community engagement. The status of the governmental public health infrastructure and what needs to be improved, including its interface with the health care delivery system. The roles nongovernment actors,

such as academia, business, local communities and the media can play in creating a healthy nation. Providing an accessible analysis, this book will be important to public health policy-makers and practitioners, business and community leaders, health advocates, educators and journalists.

Urban Land - 2010-07

The Report: Dubai 2016 - Oxford Business Group 2016-10-17

Financial services in particular is one non-oil area where the emirate is starting to pull ahead, with recent growth in the Islamic financial services segment fuelling the emirate's ambition of becoming the knowledge-based capital of the Islamic economy in the future. Meanwhile, Dubai's real estate and construction sectors, which were badly affected by the 2008 financial meltdown, are once again thriving as the legacies of the global crisis recede, and the debts incurred from that time are repaid and restructured. Indeed Dubai is now firmly focused on the future, with preparations for Dubai Expo 2020 in particular helping nourish its economic recovery, development and growth in recent years. The event is expected to attract 25m visitors over a six-month period and the build-up is driving development across several sectors. The preparations,

Future Development of Theme Parks with the Help of a Comparison Between SeaWorld, Orlando and Oceanpark, Hongkong - Anne Tucholka 2007-07

Seminar paper from the year 2006 in the subject Tourism - Miscellaneous, grade: 1,7, Stralsund University of Applied Sciences, course: Specials of Leisure Markets, language: English, abstract: A theme park is an amusement park in which all the settings and attractions have a central theme, such as the world of the future. So the question is how an amusement park is defined. It is a commercially operated park offering various forms of entertainment, such as arcade games, carousels, roller coasters, and performers, as well as food, drink, and souvenirs. Amusement parks differ from circuses, carnivals, and world's fairs (see exposition) in that, parks are permanently located entertainment complexes, open either all year or seasonally every year. In today's theme parks more or less exotic worlds which do not exist in reality are staged on a delimited area as a setting for entertainment (cp. Stemshorn 2000, p.9). A huge number of leisure opportunities are packaged within a theme park and serve as a contrast to everyday life (cp. Opaschowski 1998, p.24 et seq.). They are characterized by following features: # Sophisticated, extensive services for different target groups # Extensive and differentiated gastronomic offers; # all inclusive entertainment range # Continuity and change # Usage of marketing instruments like special prices or special offers, joint venture or special offers for target groups; # Possibilities for overnight stays by integrated or nearby situated hotels; # Perfection and professionalism as quality mark; intensive training of staff; # Attractions: the general range of attractions includes rides with a lot of thrill, nostalgic carousels, clowns, shooting galleries and so on; # Artists, stunt- shows, music- shows, parades, animal- shows, firework and more. (www.kuwi.uni.linz.ac.at/LehreUniLinz.htm) On the following pages these features and some more characteristics of theme parks will be explained in detail by using the two examples "Seaworld, Orlan

Marketing Strategy - O. C. Ferrell 2002

New edition of a text that provides a practical approach to analyzing, planning and implementing marketing strategies, with a focus upon the creative process involved in applying the knowledge and concepts to the development and implementing of ideas. The core of the planning framework is the organi

Who's who in America - 1995

Managerial Accounting - Charles E. Davis 2019-11-05

Managerial Accounting, 4th edition presents a modern and practical approach to managerial accounting through a combination of unique and flexible learning units, real-world concepts, and integrated practice, all within the business context. Praised for its decision-making framework, C&C Sports Continuing Case Story, and Data Analytics Cases, this new edition helps students develop a thorough understanding of how businesses make informed decisions and builds the skills required to be successful in tomorrow's workplace.

Ending Discrimination Against People with Mental and Substance Use Disorders - National

Academies of Sciences, Engineering, and Medicine 2016-09-03

Estimates indicate that as many as 1 in 4 Americans will experience a mental health problem or will misuse alcohol or drugs in their lifetimes. These disorders are among the most highly stigmatized health conditions in the United States, and they remain barriers to full participation in society in areas as basic as education, housing, and employment. Improving the lives of people with mental health and substance abuse disorders has been a priority in the United States for more than 50 years. The Community Mental Health Act of 1963 is considered a major turning point in America's efforts to improve behavioral healthcare. It ushered in an era of optimism and hope and laid the groundwork for the consumer movement and new models of recovery. The consumer movement gave voice to people with mental and substance use disorders and brought their perspectives and experience into national discussions about mental health. However over the same 50-year period, positive change in American public attitudes and beliefs about mental and substance use disorders has lagged behind these advances. Stigma is a complex social phenomenon based on a relationship between an attribute and a stereotype that assigns undesirable labels, qualities, and behaviors to a person with that attribute. Labeled individuals are then socially devalued, which leads to inequality and discrimination. This report contributes to national efforts to understand and change attitudes, beliefs and behaviors that can lead to stigma and discrimination. Changing stigma in a lasting way will require coordinated efforts, which are based on the best possible evidence, supported at the national level with multiyear funding, and planned and implemented by an effective coalition of representative stakeholders. Ending Discrimination Against People with Mental and Substance Use Disorders: The Evidence for Stigma Change explores stigma and discrimination faced by individuals with mental or substance use disorders and recommends effective strategies for reducing stigma and encouraging people to seek treatment and other supportive services. It offers a set of conclusions and recommendations about successful stigma change strategies and the research needed to inform and evaluate these efforts in the United States.

Essentials of Strategic Management - Charles W. L. Hill 2011-04-19

Thorough yet concise, ESSENTIALS OF STRATEGIC MANAGEMENT, Third Edition, is a brief version of the authors' market-leading text STRATEGIC MANAGEMENT: AN INTEGRATED APPROACH. Following the same framework as the larger book, ESSENTIALS helps students identify and focus on core concepts in the field in a more succinct, streamlined format. Based on real-world practices and current thinking, the text's presentation of strategic management features an increased emphasis on the business model concept as a way of framing the issues of competitive advantage. Cutting-edge research, new strategic management theory, and a hands-on approach allow students to explore major topics in management, including corporate performance, governance, strategic leadership, technology, and business ethics. In addition, a high-quality case program examines small, medium, and large companies--both domestic and international--so that students gain experience putting chapter concepts into real-world practice in a variety of scenarios. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Standard & Poor's Creditweek - 1998

The Global Theme Park Industry - Salvador Anton Clavé 2007

Since the 1980s, the theme park industry has developed into a global phenomenon, with everything from large, worldwide theme parks to countless smaller ventures. From the first pleasure gardens to the global theme park companies, this book provides an understanding of the nature and function of theme parks as spaces of entertainment. Illustrated throughout by worldwide case studies, empirical data and practical examples, the book portrays the impacts of theme park as global competitive actors, agents of global development and cultural symbols, particularly in the context of their role in the developing experience economy. In conclusion, this book is a practical guide to the planning and development of theme parks.

The Themed Space - Scott A. Lukas 2007-10-07

The Themed Space: Locating Culture, Nation, and Self is the first edited collection focused on the significance of the theme space. The first section of the text discusses the ways in which theming acts as a form of authenticity. Included are articles on the theme park Dollywood, the historic Coney Island, the uses of theming in Flagstaff, Arizona, and the Las Vegas Strip. Section two considers theming as a reflection of

nation, and its authors focus on Chinese theme parks and shopping malls, the Lost City theme park in South Africa, and the Ain Diab resort district in Casablanca. The third section of the book illustrates how theming often targets the person—whether famous or everyday. The authors look at spaces ranging from the Liverpool John Lennon Airport, love hotels in Japan, and the Houston, Texas theme park AstroWorld. The final section emphasizes theming as a projection of the mind and psychology. The authors focus on behind-the-scenes tourism at Universal Studios and the Ford Rouge Factory Tour, the use of theming in unexpected spaces like Florida themed clinics, theming in virtual reality spaces of video games, and the social controversies related to theming in various parts of the world. The book includes a comprehensive bibliography on theming and a list of key terms. The Themed Space is of great interest to students of all levels and scholars of anthropology, urban studies and sociology.

Funworld - 1998

Mediaweek - 1996

Business Periodicals Index - 2009

Strategic Management and Business Policy - Thomas L. Wheelen 1998-01

This text provides the Strategic Management and Business Policy student with a presentation of traditional and new strategic management topics. These topics include: corporate governance, hypercompetition, competitive strategy, outsourcing, mass customization, technology, international issues, environmental trends and ethics.

Corporate Finance - CFA Institute 2022-11-01

The complete guide to corporate finance, for today's practitioners from CFA Institute After ten years, the third edition of the CFA Institute Investment Series' Corporate Finance text has arrived with a decisive focus on the needs of today's investment professionals. Now titled Corporate Finance: Economic Foundations and Financial Modeling, this third edition outlines the essential tools, concepts, and applications within the discipline of corporate finance that businesses need to thrive. New and refreshed content on Environmental, Social, and Governance (ESG) considerations alongside foundational coverage of capital structure and measures of leverage empower readers to support the growth of their organizations and develop the skills to succeed in our current corporate world. Six new chapters expand this updated discussion of corporate finance via topics such as corporate structures and ownership, capital investments, business models and risks, corporate restructuring, and more. The companion workbook (sold separately) offers problems and solutions aligning with the text and allows learners to test their comprehension of key concepts. Through Corporate Finance: Economic Foundations and Financial Modeling, 3rd Edition, readers will become proficient in the following areas: Corporate structures and governance Capital budgeting Cost of capital Measures of leverage Business models, risks, and restructurings CFA Institute is the world's premier association for investment professionals, and the governing body for the CFA® Program, CIPM® Program, CFA Institute ESG Investing Certificate, and Investment Foundations® Program. Those seeking a deeper understanding of the fundamentals behind corporate finance will value the level of expertise CFA Institute brings to the discussion, providing a clear, comprehensive resource for students and professionals alike.

Adweek - 1996

Rainbow Six - Tom Clancy 1999-09-01

In this #1 New York Times bestselling John Clark thriller, author Tom Clancy takes readers into the shadowy world of anti-terrorism and gets closer to reality than any government would care to admit... Ex-Navy SEAL John Clark has been named the head of Rainbow, an international task force dedicated to combating terrorism. In a trial by fire, Clark is confronted with a violent chain of seemingly separate international incidents. But there is no way to predict the real threat: a group of terrorists like none the world has ever encountered, a band of men and women so extreme that their success could literally mean the end of life on earth as we know it.

System Engineering Analysis, Design, and Development - Charles S. Wasson 2015-11-16

Praise for the first edition: "This excellent text will be useful to every system engineer (SE) regardless of the domain. It covers ALL relevant SE material and does so in a very clear, methodical fashion. The breadth and depth of the author's presentation of SE principles and practices is outstanding." -Philip Allen This textbook presents a comprehensive, step-by-step guide to System Engineering analysis, design, and development via an integrated set of concepts, principles, practices, and methodologies. The methods presented in this text apply to any type of human system -- small, medium, and large organizational systems and system development projects delivering engineered systems or services across multiple business sectors such as medical, transportation, financial, educational, governmental, aerospace and defense, utilities, political, and charity, among others. Provides a common focal point for "bridging the gap" between and unifying System Users, System Acquirers, multi-discipline System Engineering, and Project, Functional, and Executive Management education, knowledge, and decision-making for developing systems, products, or services Each chapter provides definitions of key terms, guiding principles, examples, author's notes, real-world examples, and exercises, which highlight and reinforce key SE&D concepts and practices Addresses concepts employed in Model-Based Systems Engineering (MBSE), Model-Driven Design (MDD), Unified Modeling Language (UMLTM) / Systems Modeling Language (SysMLTM), and Agile/Spiral/V-Model Development such as user needs, stories, and use cases analysis; specification development; system architecture development; User-Centric System Design (UCSD); interface definition & control; system integration & test; and Verification & Validation (V&V) Highlights/introduces a new 21st Century Systems Engineering & Development (SE&D) paradigm that is easy to understand and implement. Provides practices that are critical staging points for technical decision making such as Technical Strategy Development; Life Cycle requirements; Phases, Modes, & States; SE Process; Requirements Derivation; System Architecture Development, User-Centric System Design (UCSD); Engineering Standards, Coordinate Systems, and Conventions; et al. Thoroughly illustrated, with end-of-chapter exercises and numerous case studies and examples, Systems Engineering Analysis, Design, and Development, Second Edition is a primary textbook for multi-discipline, engineering, system analysis, and project management undergraduate/graduate level students and a valuable reference for professionals.

The Hollywood Reporter - 2008

Project Management - Harold Kerzner 2013-01-22

A new edition of the most popular book of project management case studies, expanded to include more than 100 cases plus a "super case" on the Iridium Project Case studies are an important part of project management education and training. This Fourth Edition of Harold Kerzner's Project Management Case Studies features a number of new cases covering value measurement in project management. Also included is the well-received "super case," which covers all aspects of project management and may be used as a capstone for a course. This new edition: Contains 100-plus case studies drawn from real companies to illustrate both successful and poor implementation of project management Represents a wide range of industries, including medical and pharmaceutical, aerospace, manufacturing, automotive, finance and banking, and telecommunications Covers cutting-edge areas of construction and international project management plus a "super case" on the Iridium Project, covering all aspects of project management Follows and supports preparation for the Project Management Professional (PMP®) Certification Exam Project Management Case Studies, Fourth Edition is a valuable resource for students, as well as practicing engineers and managers, and can be used on its own or with the new Eleventh Edition of Harold Kerzner's landmark reference, Project Management: A Systems Approach to Planning, Scheduling, and Controlling. (PMP and Project Management Professional are registered marks of the Project Management Institute, Inc.)

Tourism Management - Arch G. Woodside 2007-12-18

Planning and implementing successful tourism programmes requires in depth predictions of tourist behaviour. This title provides coverage of sense making, planning, implementing, evaluating and administering tourism marketing and management programmes. It offers useful descriptions, tools, and examples of tourism management decision-making.

Using Trends and Scenarios as Tools for Strategy Development - Ulf Pillkahn 2008-09-26

Is my enterprise really prepared for future business? What can I do to become more competitive? Ulf Pillkahn's book is directed at all of those seeking answers to these questions: executives in strategic positions, business analysts, consultants, trend scouts, marketing and product managers and research engineers. The book presents the two most powerful tools for future planning: environmental analysis, based on the use of trends, as well as the development of visions of the future through the use of scenarios. While scenarios are generally regarded as a classical management tool, it is expected that the importance of trends will gain tremendously in the coming years. Pillkahn demonstrates how to build robust strategies by aligning the results of environmental and enterprise scenarios, thereby offering entirely new insights. "Using Trends and Scenarios as Tools for Strategy Development" convincingly illustrates why efficient observation of the environment of an enterprise is an absolutely essential factor for strategy development, and why strategy development only works if it is institutionalized as a permanent enterprise process. It also addresses the issue of what information is needed to keep both processes running. The book further describes how trends can be categorized, and offers advice on how to glean the essential information from the vast variety of trends. Information is provided on how scenarios are used as a holistic instrument for creating visions and pictures of the future, and how the results of trend research and scenario techniques find their way into entrepreneurial strategy development. An optimized strategy development process is also outlined. Practical examples and real-life pictures of the future round off Pillkahn's insightful discussion of future business planning.

Standard & Poor's Stock Reports - 2006-07

The Experience Economy - B. Joseph Pine 1999

You are what you charge for. And if you're competing solely on the basis of price, then you've been commoditized, offering little or no true differentiation. What would your customers really value? Better yet, for what would they pay a premium? Experiences. The curtain is about to rise, say Pine Gilmore, on the Experience Economy, a new economic era in which every business is a stage, and companies must design memorable events for which they charge admission. With *The Experience Economy*, Pine Gilmore explore how successful companies using goods as props and services as the stage create experiences that engage customers in an inherently personal way. Why does a cup of coffee cost more at a trendy cafe than it does at the corner diner or when brewed at home? It's the value that the experience holds for the individual that determines the worth of the offering and the work of the business. From online communities to airport parking, the authors draw from a rich and varied mix of examples that showcase businesses in the midst of creating engaging experiences for both consumers and corporate customers. The Experience Economy marks the debut of an insightful, highly original, and yet eminently practical approach for companies to script and stage compelling experiences. In doing so, all workers become actors, intentionally creating specific effects for their customers. And it's the experiences they stage that create memorable and lasting impressions that ultimately create transformations within individuals. Make no mistake, say Pine Gilmore: goods and services are no longer enough. Experiences are the foundation for future economic growth, and *The Experience Economy* is the playbook from which managers can begin to direct new performances.

Sports and Entertainment Marketing - Ken Kaser 2007-03-29

SPORTS AND ENTERTAINMENT MARKETING. 3E incorporates feedback from instructors across the country and has expanded by three chapters. The popular sports and entertainment topics continue to be the foundation for teaching marketing concepts. Each marketing function is incorporated throughout the text and is highlighted with an icon to indicate how it is used in the marketing process. Important Notice: Media content referenced within the product description or the product text may not be available in the ebook version.

Behavioral Strategic Management - Philip Bromiley 2017-09-22

This unique text examines strategic management and its implementation in the context of what we know about how individuals and organizations actually make decisions. Through this behavioral approach, students gain a richer, more realistic understanding of how to create coherent strategies that take advantage their strengths and build their capabilities. Integrating analytical tools found in a typical

strategy textbook with cognitive and psychological insights into decision making, the book focuses on core issues that will help students understand the complexities inherent in making profitable decisions. Readers will learn about the purpose of organizations; consider how political, technological, and industry environments play into firm capabilities; how these capabilities are used in competition; and how to adapt strategies over time. The authors also cover important topics like managerial cognition, learning, and corporate strategy, which receive scant attention in other texts. Chapter summaries, experiential exercises, and "Food for Thought" boxes featuring plenty of discussion questions provide practical insight into how to utilize a successful strategy and maintain a consistent, long-term direction within a firm. Succinct and well-written, *Behavioral Strategic Management* offers graduate students of strategy a deeper and broader understanding of the topic.

Balanced Scorecard Step-by-Step - Paul R. Niven 2002-10-15

This book explains how an organization can measure and manage performance with the Balanced Scorecard methodology. It provides extensive background on performance management and the Balanced Scorecard, and focuses on guiding a team through the step-by-step development and ongoing implementation of a Balanced Scorecard system. Corporations, public sector agencies, and not for profit organizations have all reaped success from the Balanced Scorecard. This book supplies detailed implementation advice that is readily applied to any and all of these organization types. Additionally, it will benefit organizations at any stage of Balanced Scorecard development. Regardless of whether you are just contemplating a Balanced Scorecard, require assistance in linking their current Scorecard to management processes, or need a review of their past measurement efforts, *Balanced Scorecard Step by Step* provides detailed advice and proven solutions.

Takeovers: A Strategic Guide to Mergers and Acquisitions, 4th Edition - Brown, Ferrara, Bird, Kubek, Regner 2019-07-05

Takeovers: A Strategic Guide to Mergers and Acquisitions

Hispanic Engineer & IT - 2012

Hispanic Engineer & Information Technology is a publication devoted to science and technology and to promoting opportunities in those fields for Hispanic Americans.

Strategic marketing analysis of Walt Disney's Parks and Resorts - Isabelle Köhler 2014-04-04

Seminar paper from the year 2013 in the subject Business economics - Marketing, Corporate Communication, CRM, Market Research, Social Media, grade: 1,0, San Diego State University (College of Business Administration), language: English, abstract: The Walt Disney Company is one of the biggest media and entertainment corporations worldwide. It was founded by Walt Disney in October 1923 starting with the production of a series of Alice Comedies. The first Mickey Mouse cartoon was then released in 1928 (The Walt Disney Company, 2013a). Today the company operates in five business segments: media networks, studio entertainment, consumer products, interactive media and parks and resorts (The Walt Disney Company, 2013b): the Media Networks comprise broadcast, cable, radio, publishing and digital businesses across two divisions - the Disney/ABC Television Group and ESPN Inc. Disney Studios include Walt Disney Animation Studios and Pixar Animation Studios, DisneyNature, Marvel Studios, Lucasfilm and Touchstone Pictures. They also own two music labels and theatrical groups producing Broadway shows like 'The Lion King' or 'Disney on Ice'. Disney Consumer Products is the world largest licensor and delivers toys, apparel and books. They operate 350 Disney retail stores worldwide. The business segment Interactive Media creates entertainment for digital media platforms like games. Finally, the segment parks and resorts comprises five vacation destinations with 11 theme parks and 44 resorts in North America, Europe and Asia, with a sixth destination currently under construction in Shanghai. They also have four Disney Cruise Line ships; 12 Disney Vacation Clubs approaching a total of 200,000 member families; and Adventures by Disney, which provides guided family vacation experiences to global destinations. In 2013, Disney earned revenues of \$45,041 million which represents an increase of 7% compared to 2012. The net income gained 8% to \$6,136 million and the earnings per share for the year 2013 increased 8% to \$3.38 (The Walt Disney Company, 2013c, p.1). Its profits amount to \$5.6 billion and the market cap is \$103.96 billion which makes the company very valuable. At the moment Disney has approximately 166,000 employees around the world (Forbes, 2013). The parks and resorts segment was one of the main growth

drivers in 2013: they contributed more than 31% (\$14.1 billion) to the overall company revenues and 21%

to the segment operating income. (...) Therefore, the parks and resorts play a very important role in the company's brand portfolio. The paper will therefore focus on this business segment.